



ITEM # 2

**Butte County Association of Governments
Social Services Transportation Advisory Council (SSTAC)
Draft Summary Meeting Minutes**

Tuesday, May 8, 2018 at 2:00 pm

MEMBERS PRESENT

Jeannie Lee Schroeder	Mains'l Services Inc
Cameron Wise	Work Training Center
Marta De Los Santos	Mains'l Services Inc
Jerry Fichter	Citizen - Gridley
Cindy Jones	Butte County Public Works
Michael Harding	We Care/FNRC

MEMBERS ABSENT

Debra Connors	Citizen-Chico
Forest Harlan	Disability Action Center
Mary Neumann	Passages Adult Resource Center
Pamela Teeter	Youth for Change
Robert Garcia	Mains'l Services Inc
Shawn O'Brien	Butte County Public Works
William Moline	Butte County - DESS

STAFF PRESENT

Jim Peplow	Senior Planner
Cheryl Massae	Human Resources Manager

OTHERS PRESENT

None.

The following minutes are a summary of the SSTAC meeting.

The Social Services Transportation Advisory Council (SSTAC) of the Butte County Association of Governments (BCAG) was held at the BCAG office on May 8, 2019, located at 326 Huss Drive, Suite 150 in Chico, California.

Item #1 – Introductions

The meeting started off with each person present stating their name and agency, if any, they are affiliated with.

Item #2 – SSTAC Minutes – April 27, 2017 Minutes

No comments were received. On motion by Councilmember Wise, seconded by Councilmember Schroeder, the Minutes were unanimously approved.

Item #3 – Unmet Transit Needs Assessment and Findings for FY 2018/19

Staff explained the Unmet Transit Needs annual process and stated that public comments are taken throughout the year. Public meetings were held in Oroville, Chico, Gridley and Paradise. Although there are unmet transit needs, there were no unmet transit needs that were found under definition to be reasonable to meet. Therefore, no findings were made.

Councilmember Schroeder commented that her staff and bus guides like the Double Map app. Sometimes the bus is shown going in the opposite direction though.

It was mentioned that Route 2 still has north/south not inbound/outbound and has been running very late. Staff stated that if you punch in the route number in the schedule it will give an estimated arrival time. Tracker will be phased out and replaced completely by Double Map.

Rio Lindo slows down Route 2 and has unnecessary stopping and talking; if it went in the other direction, it might stop unnecessary talking and stops.

Councilmember De Los Santos said there were no comment cards on the Oroville routes.

Staff mentioned that the ridership to the Chico airport is not meeting the 10% rural farebox recovery needed even though it is an unmet need. If the ridership doesn't at least double, the route will not be incorporated into the B-Line schedule.

Councilmember Schroeder suggested going to the businesses out at the airport to offer services to learn to read the bus schedule; they have done that with the Torres Shelter, the College and the Jesus Center.

Councilmember Jones suggested dispatchers make announcements in Double Map if there are delays or accidents in real-time for those passengers signed up to receive messages. Staff will look into this.

Councilmember Jones asked how the farebox recovery ratio is going for urban and rural service. Staff answered that the urban is 21-22% and rural is 16-17% which easily makes the ratio.

Staff mentioned that they have wanted to integrate GPS with the fareboxes to be able to track when a passenger gets on the bus and what the fare is. Once this information is obtainable, it will help with the re-vamping of Oroville routes.

Councilmember Schroeder said that the bus stop at Walmart in Oroville backs up traffic where the cars can't go around the bus. Staff said they tried to work with Walmart of where to locate the bus stop and Walmart wanted the stop there and not another location.

It was mentioned that Reggie and Ken continue to be the best drivers.

On motion by Councilmember Jones, seconded by Councilmember Fichter, the Minutes were unanimously approved.

Item #4 – Other Items for Discussion

Councilmember Connors said that she had trouble getting a hold of staff through the BCAG phone system and had to send an email. Staff said they had a new phone system and are troubleshooting the problem.

A discussion of credit card fees for the purchase of bus tickets was brought up. Councilmember Jones said that some county departments are going to start paying the fee for credit card transactions.

The Paradise Transit Center (PTC) was generally discussed. The location will be across from Depot Park and there will not be any bathrooms needed to be built. General discussion took place regarding the problems with homeless people living in the bathrooms and smoking at the other transit centers. Staff said they are working the cities and police departments to clean up the transit centers.

No other items were presented.