The following minutes are a summary of the SSTAC meeting.

The Social Services Transportation Advisory Council (SSTAC) of the Butte County Association of Governments (BCAG) was held at the BCAG office on September 17, 2013, located at 2580 Sierra Sunrise Terrace, Suite 100 in Chico, California.

Item #1 – Introductions

The meeting started off with each person present stating their name and agency, if any, they are affiliated with.

Item #2 – Oral Communication

The council discussed various transit issues, no action was taken.
Item #3 – SSTAC Minutes – January 8, 2013 Minutes

No comments were received. On motion by Councilmember Jones seconded by Councilmember Neumann, the Minutes were approved with Councilmember Harlan abstaining because he was not present at the January meeting.

Item #4 – Unmet Transit Needs and Proposed Fare Increase Public Workshop Schedule

Staff explained the Unmet Transit Needs annual process and stated that public comments are taken throughout the year. Staff will bring the Unmet Transit Needs Assessment for FY 14/15 back to the SSTAC for approval early in 2014.

The public workshops for the UTN process and the Proposed Fare increase will be combined meetings and will be held in October. Comments made at the workshops do not carry more weight than any other comments.

Staff explained that fares are looked at every three years and the last increase took place in 2009. A small increase percentage to fares now will avoid a larger percentage increase in the future. The council agreed that it would be better to do a small increase now.

Councilmember Neumann suggested staff bullet point the reasons why an increase in fares is needed so that riders may be able to understand better. Councilmember Jones suggested a pie chart of how and where the transit money goes showing only 10% of the service is paid for by fares. Councilmember Harlan stated that there has not been an increase in SSI benefits for years.

Councilmember Connors brought up same day service requests. Same day ride requests were discussed and there was confusion over whether there is same day service or not. The fare increase chart indicates a larger increase in fares should same day service be available.

Item #5 – Other Items

Staff informed the Council the B-Line Tracker is available and the texting system will be able to tell riders what time the bus will come to the bus stop. Councilmember Harlan suggested the text ID be accessible to blind users on the website. Councilmember Connors stated she uses Zoomtext and can magnify or be read in pdf.

No other items were presented.